

We're delighted to welcome your child to Cook Stars and hope they have a fantastic time cooking with us!

Please take note of the following:

ONLINE SESSIONS:

By signing your child up to our online cookery sessions, you are accepting full parental responsibility for all children who attend. An adult guardian is required to supervise children at ALL times. Our sessions are not suitable for children under 2 years old and are not intended for children to do entirely independently.

Children should NOT use any electrical equipment, hobs and ovens alone parents need to do this. Parents must assure the area their children/ you will be working in is clean and clear from any hazards.

Children must wash their hands for at least 20 seconds before joining the sessions.

An apron is recommended to ensure clothes do not get damaged.

For children who have allergies, we advise checking the labels on all ingredients to ensure they are suitable for your child.

We accept no responsibility for ensuring our recipes are suitable for children with allergies/intolerance, this is the parent's full responsibility.

CLASSROOM SESSIONS:

All children attending our Mini's class and Junior's class are able to enjoy a free class when they join. Payment for your child's first no obligation trial class is payable prior to attending the class. The cost of this trial class is then deducted when you book your child for the remaining half term thereby giving you a free class! You will be issued with a discount code to enjoy this offer.

Registration:

All parents/carers must answer all questions in full and agree to the terms and conditions before a child can be accepted at the cookery sessions/workshops. Any changes to the information contained on the Registration Form, whether it be contact details, medical details, change of address, etc., must be notified in writing by the parent/carer as soon as possible to the class leader.

Bookings:

At the first trial session, you will be charged at the session price for a single session and there is no obligation to join for the remainder of the term. Should you wish to join in for the remainder of the half term you will be invoiced accordingly.

Any free trial sessions that are offered, are limited to a maximum of 2 children per family.

Other than the first session, parents agree to book and pay for sessions half termly IN ADVANCE following a trial. For returning customers payment is required during the half term to secure a place for the following half term.

You must notify us asap if your child no longer requires a place at our sessions to allow opportunity for another child to join.

Please ensure that a minimum of 1 weeks' notice is given to change pre-booked arrangements.

It is not possible to offer refunds due to non-attendance at a class once a booking has been made. If your child cannot attend their usual session, we will look to accommodate them at a different session (if we have space). If this is not possible, or you cannot attend the sessions offered, the fee for that class is non-refundable.

Children must be collected on time. If a child is collected late, parents will be invoiced for the extra staffing costs.

No child is to be dropped off before the start of the session. Our staff cannot take responsibility for children who arrive at a session earlier than the session start time. Any costs incurred by Cook Stars relating to the recovery of fees will be added to any amount outstanding.

Behaviour:

All children are expected to behave appropriately at our sessions. We ask parents to encourage children to support this rule.

Parents will be informed if their child's behaviour is inappropriate. We ask that you help us to set the right example to the children by treating our colleagues with the respect they deserve whilst at work. If your child's behaviour is deemed dangerous or poses health and safety risks during a session, we will notify you and they may be asked not to attend in the future.

Please ensure we are made aware of any behavioural needs of your child.

Child Welfare:

In the event of an emergency, parents consent to us seeking any necessary emergency medical advice or treatment during the running of the cookery session.

Children under 5 years old require an adult to accompany them and must not be left alone during the session.

It is your responsibility to ensure we are made aware of any dietary requirements or restrictions your child may have. You will be asked about this during the booking process and if you have stated your child has an allergy or intolerance you will be asked to complete a separate form regarding this so we can assess if our classes are suitable for your child.

Please advise us in advance if someone other than you or your child's usual carer is collecting your child from our class. Please arrange a password with your class leader so we can ensure safe collection.

Children must be collected from the class leader at the classroom. Children will not be released from a session without a guardian to collect them.

Any child who has suffered from diarrhoea, sickness, or conjunctivitis is not permitted to attend our sessions for a period of at least 48 hours after such condition has ceased.

Unless stated in the allergies section on the form, by signing these terms and conditions you give permission for Cook Stars staff to use antiseptic wipes and/or plasters on your child should they be needed.

Children are not permitted to taste foods that contain raw eggs or raw meat used in preparation during class.

Our classes are designed to be age appropriate however some preparation methods could be harmful (eg. grating). We will advise on the safest way to use equipment but ultimately the decision of whether you want your child to use specific equipment is up to you. Please notify us if you have any preferences regarding the use of preparation equipment. We take no responsibility for any injuries sustained during our sessions.

Please note, all ingredients, equipment and aprons are included so you do not need to bring anything along. We ask that children do not bring any electronic devices or other distractions to our classes.

Liabilities: We accept children to our sessions on the assumption that they are in good health. It is the responsibility of the child's guardian to alert us to any medical complaint or history of illness suffered by your child. Children experiencing symptoms of coronavirus (covid-19), or cohabiting with person(s) experiencing symptoms will not be admitted to our sessions.

We do not accept responsibility for medically diagnosing individuals, or for the medical management of attendees at our sessions at any time. Additional professional advice from qualified medical practitioners should be sought by those experiencing symptoms.

We do not accept loss or damage arising from errors or omissions on the Registration Form whether completed by you or by another person in charge of your child at the time of completion.

We do not accept liability for infection or illness derived from attendance at Cook Stars sessions. We do not accept liability for death or personal injury to any child attending Cook Stars, or any activity related to Cook Stars whether organised by Cook Stars or otherwise save to the extent that such death or injury shall be caused by the negligence or default of any member of our staff or any other default on our part.

Other Losses:

We do not accept responsibility for any loss or expense due to circumstances beyond our control, including, but not limited to, delays in public transport, weather, quarantine, sickness, bereavement, strikes or other industrial action, terrorism, fire and riot.

Without prejudice to the other terms of this agreement, in no event (including our own negligence) will we be liable for any: a) economic losses (including, without limitation, loss of revenues, profits, contracts, business or anticipated savings); b) loss of goodwill or reputation; c) any other special, indirect or consequential losses; or d) loss to third parties.

Limitations:

No provision of these Terms and Conditions shall operate or be construed to operate so as to exclude or restrict our liability under the provisions of any UK legislation in force from time to time which are not capable of being excluded or restricted. Save as otherwise required by UK legislation, our total liability for any loss, damages, costs or expenses shall not exceed an amount equal to the invoice value for the services provided.